



MAKATI PALACE HOTEL

Your Royal Address

Frequently Asked Questions

Is photoshoot allowed in common areas like the lobby and hallway?

For non-commercial use, guests are allowed to take photos in common areas, however for commercial use and shoots for special occasions, a letter of request must be submitted to info@makatipalacehotel.com.ph.

I would like to make an inquiry for an event.

We would be glad to assist you, please feel free to email: reservations@makatipalacehotel.com.ph or call (02) 8899-03-44 or 0917-889-0344.

How far is the Airport from your hotel?

It will take approximately 30 mins or 11.1 km from the airport to the Makati Palace Hotel.

What payment methods are accepted?

We accept cash, all major credit cards and Gcash.

What is your check-in and check out time?

Our standard check-in time is 3:00 PM and check out time is 12:00 noon.

Do you allow early check-in?

Early check-in is allowed with corresponding charges and subject to availability.

Is swab test/ antigen required?

Swab test and antigen are not required. Only a duly filled health declaration form shall be signed upon check-in.

Is the restaurant open?

Yes, Our coffeeshop offers Chinese cuisine which is open from 10:00 AM until 2:00 PM. Located at the Lobby.

What are the other amenities that you offer?

The Sea Spa offers relaxing massages from 2:00 PM until 2:00AM. Located at the Second Floor.



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Are you a quarantine hotel?

No, we are a non-quarantine hotel.

How much is extra person? Extra Bed?

Extra Person sharing existing beds is priced at P800/person/night and extra bed is P1,500person/night.

What measures do you do to ensure the safety and well-being of your guests?

The health and safety of our guests and employees are of paramount priority to us, thus we made sure to train and implement the highest safety standards to ensure your comfort.

- Monitoring and documenting of Body Temperature
- All guests and employees, are required to comply with our contact tracing and health declaration form
- Sanitizing Mats are placed in entry and exit points
- Safety Measures are reminded upon entry such as social distancing, frequent use of sanitizers, hand washing for at least 20 seconds, the use of Face Mask and Face Shield are required at all times, except when dining.
- Cleaning and use of anti-viral solutions before and during the event.
- Rubbing alcohol are placed in strategic areas
- Dedicated entry and exit points